Texas Health Trace Updates
for Local and Regional Users

This biweekly communication is intended to provide local and regional users of Texas Health Trace with useful information about recent and upcoming system enhancements and features.

Tuesday, May 18, 2020

Major Accomplishments

- Manual Shunting Update – At times, manually entered cases were not shunting to the Call Center when a RLHE user manually shunted the Case. To correct this issue, the manual shunting logic was updated to no longer consider the "source type" field.
- Antibody and Negative Labs Script Zero – THT has been updated to include a script for labs not requiring follow-up (cases with only antibody and negative labs associated at the time of assignment); users can still perform case investigation documentation through case details, if needed. However, Call Center agents will not be following up on these cases routed to this path.
- Account Deletion – Permission set included which allows specified users to delete "account" after merging duplicate persons/investigations. Request this permission set with your THT Team Lead as needed. *This permission set should be used with extreme caution as deletes in THT are permanent.*
- Exposed Contact Source Type Person – The "Source type" field now populates on the Person record with "Exposed contact" to identify person records created by an EC with a self-service account. These Person records will not have a case associated with the Person record.
- Birthdate on Lab Record – The Birthdate field has been added to the lab record as a view only field. The date is pulled from the Person record. Any changes to the Person birthdate will be reflected on the lab field as well.

Latest Resources and Trainings

- 4/30/21 Release (Regional/Local Health Dept)
- 4/30/21 Release (Call Center)

All training materials can be access by clicking on link ([Texas Health Trace Academy](#)). If you need your log-in details reset, please reach out to your RLHE Team Lead.

Lessons Learned

- An escalation option for duplicate cases is available in THT. These escalated cases do not appear in the general escalation queue. To review cases that have been marked as duplicates create a clone of the list view titled "Duplicate Case Record Escalation" and apply a filter for your jurisdiction.

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Open Issues

- To meet security requirements, THT will undergo a Jurisdictional Data Alignment update. Updates to the list view permissions and reports will be made to limit the availability of Out-of-Jurisdiction Personally Identifiable Information to Jurisdictional Users. The updates will deploy with Sprint 29, on May 28th, 2021. Additional communication with details of updated functionality and instructions on how to prepare will be provided by email to Jurisdictional Users.
- THT has used the question "Did you have close contact with someone with COVID or suspected in the past 2 weeks?" = yes, evidence of Epi-linkage to support a Probable Case classification; however, an update has been requested to only use Exposed Contacts that have converted to cases as evidence of Epi-linkage. Developers have analyzed potential solutions, but testing will continue through Sprint 29 & 30. Solution on target to be delivered in Sprint 30.

Plans for Next Sprint Cycle

- Jurisdiction Data Alignment – Deploy changes to List Views and Reports to allow THT to limit access to data outside of a user's jurisdiction.
- Allow ELR import to update Address on Person record.
- Update probable Case classification to only consider an Exposed Contact converting to a Case as sufficient evidence of Epi-linkage. THT would no longer consider self-reported exposure to someone with COVID-19 as evidence of Epi-linkage.
- Jurisdiction Mapping update – Add 73960 to mapping County = Sherman, Jurisdiction = Region 1.
- Edit Status Banner options to remove the Non-quarantine status option and update the Quarantine status to Isolation to reflect correct epidemiological terminology.
- Symptom Updates – update vomiting to include nausea, will read "vomiting or nausea"; clarify muscle pain by updating to "muscle pain or body aches or back pain".
- Refine high risk health condition fields and data collection in the flows to align with health conditions listed by CDC, which put a person at high risk for severe illness from COVID-19.